Cashier Program User's Manual



MEDSYS Kaiser - dela Cruz Consulting Incorporated

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Introduction

Overview



The **Cashier Program** is the software used by a **cashier** (is a person who rings up the goods or services that the costumer wishes to purchase). After all of the goods have been rung up, the cashier then collects payment for the goods or services exchanged and posts this payment to the cashier's program. It captures not only cash payment but also checks, credit cards, debit cards etc.

Like with other MEDSYS programs, this is connected to other departments especially to cost-centers where it derives mainly the patient data to process.

Objectives

- To increase staff production while reducing overtime
- To prepare collection reports fast, easy and accurate
- To provide business (financial) information to management and process
- To provide quality control monitoring and performance reports

Features

- Medsys Cashier program is tailored made according to specific hospital's policy, internal controls and standards
- Cashier program's interfacing features with different clinical modules help make the posting of payment fast, easy, efficient, completely traceable electronic process that saves time, reduces cost, minimizes effort and eliminates potential for error and pricing oversights.
- It serves as a tool in processing only paid clinical procedures for walk-in patients
- It processes monthly doctors utility and clinic rentals
- It keeps track of unpaid doctors utility and clinic rentals
- Data-entry restriction Warning messages are flashed for possible invalid entries. This ensures all data inputted would be made useful for any transaction that may occur.
- Password-protected The use of password is necessary to restrict unauthorized access. Thus the program only accepts passwords which are registered into it. This feature ensures the confidentiality and integrity of data entered in the program.
- Auto-report generation The program is capable of generating reports and can be readily printed
- User-friendly The program user is guided by instructions in doing the next step providing an easy-use to process transactions. Tool-tips are also incorporated to give users an idea of what a particular button does.

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Getting Started

How to Start the Program

1 Click on **Cashier** program executable file icon located in your computer desktop.

2 The Login window will display asking you to type your employee number and password for security purposes.

MEDSYS MEDICAL CENTER			
MEDSY	′S	(c) KCCi	v. 8.0.28
Connected.			192.168.8.6
Er	mployee Number		<u>L</u> ogin <u>C</u> ancel
support@gomedsys.com	db ver. 239	F11 - Finger Scan	F12 - Change Password

Figure 1: Login Window

3 If the program has validated your employee number and password, the Cashier Setting Window will be displayed. This window serves as the data entry for principal O.R., collection date, remittance date and shift.

Changing of User's Password

It is advisable to change your password frequently for security reasons. To change your current password, follow these steps.

1 From the Login window, type your employee number and then press <Enter>.

2 Under the password entry, press <F12> Pressing this function key will invoke the Change Password window.

🖎 Change User Password 📃 💈		
User ID:	035	
User Name:	BAUTISTA ,MAYA ZAMBRANO	
<u>O</u> ld Password:		
<u>N</u> ew Password:		
Confirm Password:		
	<u>S</u> ave <u>C</u> lose	

Change Password Window

3 Under the Change Password Window, type the following data.

- Old Password Type your existing password
- New Password Type your new password not exceeding to 15 characters
- Confirm Password Retype your new password to confirm and then press <Enter> or you can click the Save button.

How to End the Program

It is important for users to close the program when they are done to end-up their session. Other users might use the open program using the same password.

To close the program:

- 1 Click on 🔀 at the upper right corner of the screen or
- 2 Click File > Exit.

Program Operation

Cashier's Environment Setting

Before starting, each cashier operates the eight-key pad of the keyboard to enter the cashier code assigned to him. Once accepted, the cashier's Environment Setting will appear.

Cashier's Environment Setting			
Cashier	Medsys M. Medsys		
OR Number	36	Suffix S	
PR Number	0	Suffix	
Manual OR #	0	Suffix	
Collection Date	12/ 6 /2016 🔍		
Shift	SAM - SPM 💌		
	Proceed	Cancel	

The **Cashier's Setting** serves to identify the cashier using the Cashier system and to prevent use of same official receipt by someone other than the assigned cashier who has access to the same program.

1 Update the cashier's setting information and they are as follows:

• **OR Number** – refers to the number on the official receipt loaded in the printer. The program compares the default starting Official receipt number already stored in the database. If the series to used is not the same, the cashier has to change the OR number in the setting and the program will validate for any duplicate or used series in the database. If, in this operation, the cashier code thus entered does not exist with one preset in the server, then the cashier can carry out a registering operation; however, if not, he cannot.

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- **SHIFT** refers to the working period of a cashier or group of cashiers that relieve another on a regular schedule. The EDP or supervisor assigns cashier shifts responsible for cashier's program. The purpose of the cashier's code (for every user/cashier) and SHIFT information is to identify the cashier who has carried out the registering operation on a given schedule and to monitor the sales of each cashier in case the hospital has multiple cashiers windows operating at the same time.
- **Collection Date** it is also called cut-off date. If collection date is active or included in the cashier's reports, all payments/transactions will be reported not on the day they were posted but on the collection date. For this institution, the reports are based on transaction date.
- 2 Click on **Proceed** button to save the setting.

PAYMENT ENTRY FORM

 P Visual Cashier: MEDSYS MEDICAL CENTER - [OR Data Entry] File Payment Entry Reports Help Calculator 						
<u>D</u> ata Entry	TR Entry M	anual Entry OR Cancellati	on 🔻 Re <u>p</u> rint	Clearance Slip 👻		
OR Number Payment Code Admission No.	OR000036S	No.	Charge Slips Detail	Total Amount Of C	Charges	Shortcut Keys F2 SAVE F3 CALCULATOR F4 PRICE
Total Hospital Bills Credit Limit Collection Date	Use Cor 12/06/2016 Shi	er Medsys M. Medsys np. 9AM - 9PM				F5 VIEW COMPANY F9 Switch OR Sequence F12 EXIT
Charge Slip Item Code/Qty Trans. Code Particulars Discounts Type	Percent	Item Amount Total Discount Sub Total Withholding Tax	Next >>	Edit Line	Remove Line	
TR#	Mode Of Payment Check Drawee Bank Check No. Check Date 12/ 6 /2016 Check Amount	Credit Card Card Approval # Date 12/6/20 Card Amount	Cash Amount Cash Tendered Change		vayment	

Is the main transaction entry of this program.

If the above form is not appearing on your screen, click on data entry which toolbar button or press **Ctrl + C** if no other window is loaded to open it. To ensure that your current setting is correct, check the OR number appearing on the screen and compare it with the pre-printed OR number loaded in the printer.

It captures all types of payments such deposit, payment, company, lump sum payment and others.

There are 3 types of Payment Entry Form



- 1. Cash Data Entry form or On-Line entry form using Hospital's Official receipt number
- 2. **Temporary Receipt Entry** form using Hospital Provisional Receipt and no printing of receipt
- 3. **Manual Entry** form is similar to Cash Transaction using Hospital's official receipt number but the entries made will not be printed (no printing of official receipt)

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Cash Transaction A *transaction* that is settled with *cash* on the same day as the trade.

Payment Code PARTIAL PAYMENT Press Enter or click twice to select the Cash Transaction and fill up the following data: OR000036S **OR Number** - The default OR number is taken from the 1 Environment Setting of the cashier who accessed this program. The Cashier's automatically increment after saving the transaction. program will 2 Hosp. No. - For clinical assessed procedure(s), if patient has confinement or consultation record within the hospital, cashier may type in the hospital number if available. This will greatly help in the faster retrieval of patient's results and consolidation of his/her medical records. 3 PAYOR - one that pays, the person by whom a bill or note has been and this person's name will be printed on the official receipt. It is advisable to enter the full name following the format: last name, first name, middle initial for reference. In this field also, you may type the charge slip number if the charge slip is a computerized one. The program will automatically display the amount to be paid by the patient. 4 Charge Slip program will automatically display the amount to be paid by the patient if it is a computerized one. For inpatient's bill payment, HB is used as its charge slip. If professional fee is to be paid under inpatient's bill payment, used **MD** as its charge slip. Trans. Code -type the transaction code or revenue code of the 5 charged item and then press <Enter>. You can press <Enter> or <F1> if it is still blank to display the complete list of revenue codes. To select, double click on the name of the code Item Code/Qty Type the specific item code if available or press 6 Particulars <Enter> or <F1> if it is still blank to display the complete list of items included in the revenue code. To select, double click on the name of the code.

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	Particulars
7	item description will automatically displayed by the program in reference with the entered transaction and item codes. Data written here
	will be printed on the official receipt.
	Item Amount
8	it refers to the amount/rate corresponding to the item code posted
	For manual entry, supply the amount related to the charged item. If with computerized charge slip or assessment slip, the amount per item will automatically be displayed.
	Type Percent
9	Leave the discount type blank if with patient will
	not avail the discount or select from the drop down list of the different type of discounts then press enter to select. If the discount type has a built in percentage then it will automatically displayed in the percent column if none, then supply the

Total Discount

rate.

0.00

- **10** If with discount type, the total discount per item expects the user to accept the computed discount amount or overwrite it then press enter to confirm.
- 11 Click the button for another charge slip entry or go to mode of payment if no more charges to process.
- 12 Mode of Payment it means by which a payment is made, such as cash, check, or credit card.
 - Check is a negotiable instrument instructing a financial institution to pay a specific amount of a specific currency from a specified demand account held in the maker/depositor's name with that institution.

-Check	
Drawee Bank	
Check No.	
Check Date	-
Check Amount	

Fill up the following:

- > Drawee Bank– Type the name of the bank
- > Check No. type the check number
- > Check Date type the check's date of issuance.

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- > Amount
- Credit Card is part of a system of payments named after the small plastic card issued to users of the system. The issuer of the card grants a line of credit to the consumer (or the user) from which the user can borrow money for payment to a merchant or as a cash advance to the user

-Credit Card -	
Card	<u> </u>
Approval #	
Date	•
Card Amount	

Fill up the following:

> Card – click on the arrow down to display lists of credit card companies.

- > Approval number
- > Date
- > Card Amount

Cash refers to money in the physical form of currency, such as banknotes and coins.

-Cash	
Cash Amount	
Cash Tendered	
Change	

- > Total Amount this is the total amount of charges to be paid by the patient
- > Cash Tendered Type the cash amount received from the patient

> Change – this is the cash amount as change to be given back to the patient

13 Choose the	<u>S</u> ave	button to complete the process. The official receipt form will be
	displayed	afterwards. Click on 🛃 to print official receipt.
Select	<u>R</u> eset	if you wish to cancel all entries made on the screen without
	saving the	e data posted

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Deposit Entry

A transaction type wherein advance payment for the confinement or treatment of patient in Hospital is recorded and updates the patient's billing record.

Payment Code DEPOSIT	Press E	nter or click twice to select the Deposit Option and fill
OR Number	OR454584	- The default OR number is taken from the Cashier's
automatical	ly increment after savi	ing the transaction.
2 Admission No. patient	– Ac	Imission number is the 10 digit number assigned to a posultation in the hospital. This number is generated at
If you k then pro Matche the cor name	now the patient's adm ess <enter>. Or s will bedisplayed. Do rect admission numbe</enter>	ission number, just type the admission number and type the patient's last name and then press <enter>. puble click the name of the patient from the list having er. The program will automatically display the payor's</enter>
3 3 outstan given b	it refers to the de ding balance of patien y patient as deposit.	eposit amount. The default amount will be the nt but you may overwrite it based on the actual amount
4 Mode of Payr card. (I	nent – it means by wl refer to page 13 for th	nich a payment is made, such as cash, check, or credit e instruction on Mode of Payment entry)
5 Choose the The offi official i	Save button to cor cial receipt form will b receipt.	nplete the process. This will save the deposit entry. e displayed afterwards. Click on 📴 to print
Select Res data po	if you wish to ca sted	ncel all entries made on the screen without saving the

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Inpatient-Bill

Payment for inpatient bill refers to the settlement of charges incurred of the patient admitted in the hospital and stays overnight or for an indeterminate time, usually several days or weeks. Direct application of payment to patient's previous inpatient accounts (Receivables) is recorded in this option.

Payment Code	INPATIENT-BILL	Click on	n the drop-down arrow to display options Press Enter or
cli	ick twice to sele	ect the Inpatient-I	Bill and fill up the following data:
1)R Number	OR454584	- The default OR number is taken from the Cashier's
	Environmen automaticall	t Setting of the ca y increment after	ashier who accessed this program. The program will r saving the transaction.
2	Admission No.		- Admission number is the 10 digit number assigned to a
	patient departm	per confinement ent upon patient'	in the hospital. This number is generated at the admitting is registration in the computer.
	If you kr then pre Matches the corr name	now the patient's ess <enter> s will bedisplayed ect admission nu</enter>	admission number, just type the admission number and >. Or type the patient's last name and then press <enter>. d. Double click the name of the patient from the list having number. The program will automatically display the payor's</enter>
	Acct No. CART	TAS	
3	admissio	on number.	e account number will automatically appear after typing the
1	PAYOR CARITAS	CONPANY	- the company or person by whom a bill or note has
+	been an enter th person i	nd this person's n e full name follo s other than the p	name will be printed on the official receipt. It is advisable to owing the format: last name, first name, middle initial if the patient.
5	Charge Slip		-type HB to identify that the payment is for the
	hospital	bill. If profession	nal fee is to be paid, use MD .
	Particulars	· _	
6	program	n in reference wi	item description will automatically displayed by the ith number 5. You may overwrite the particular/description
	that Will	be primed on the	e Onicial receipt.

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Item Amount

- 7 _____ it refers to the amount received by the cashier. The default amount will be the outstanding Receivable balance of patient but you may overwrite it based on the actual amount given.
- 8 Mode of Payment it means by which a payment is made, such as cash, check, or credit card. (refer to page 13 for the instruction on Mode of Payment entry)
- **9 Choose** the **Save** button to complete the process. This will save the transactions

posted. The official receipt form will be displayed afterwards. Click on 🙆 to print official receipt.

Select Reset if you wish to cancel all entries made on the screen without saving the data posted

OPD-Bill

Payment for OPD (Outpatient) bill refers to the settlement of charges incurred of the patient who is not hospitalized overnight but who visits the hospital or associated facility for diagnosis or treatment. Direct application of payment to patient's previous outpatient accounts (Receivables) is recorded in this option.

Payment Code OPD-B1	ILL		k on the d	drop-down arrow to display options Press Enter or
click t	wice to se	elect the OP	D-Bill and	fill up the following data:
1 OR M E a	Number Environme Sutomatica	OR4545 nt Setting of Ily incremen	84 ⁻ the cashie nt after sav	The default OR number is taken from the Cashier's ier who accessed this program. The program will ving the transaction.
2 Ad	mission No patient Outpat	t per consult ient departr	– Ac ation in the nent upon	dmission number is the 10 digit number assigned to a ne hospital. This number is generated at the ER or patient's registration in the computer.
	If you I then pi Matche the co name	know the pa ress < es will bedis rrect admiss	tient's adm Enter>. Or played. Do sion numb	nission number, just type the admission number and r type the patient's last name and then press <enter>. Pouble click the name of the patient from the list having per. The program will automatically display the payor's</enter>
3 Acc	t No. CAR admiss	ITAS sion number	– The acc	count number will automatically appear after typing the
4 PAYO	R CARITA been a enter t person	and this pers he full nam is other tha	- th son's name e following in the patie	he company or person by whom a bill or note has he will be printed on the official receipt. It is advisable to g the format: last name, first name, middle initial if the ent.
5 Cha	arge Slip hospita	al bill. If prof	 essional fe	-type HB to identify that the payment is for the ee is to be paid, use MD .
6	progra that wi	m in referen Il be printed	nce with n on the Off	item description will automatically displayed by the number 5. You may overwrite the particular/description fficial receipt.

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Item Amount

- 7 _____ it refers to the amount received by the cashier. The default amount will be the outstanding Receivable balance of patient but you may overwrite it based on the actual amount given.
- 8 Mode of Payment it means by which a payment is made, such as cash, check, or credit card. (refer to page 13 for the instruction on Mode of Payment entry)
- **9 Choose** the **Save** button to complete the process. This will save the transactions

posted. The official receipt form will be displayed afterwards. Click on 🙆 to print official receipt.

Select Reset if you wish to cancel all entries made on the screen without saving the data posted

Lump Sum

It is a one-time payment of <u>money</u> from company, hmo or individual with multiple outstanding account balances in the hospital. The amount will be allocated or applied to the different inpatient and/or outpatient receivables.

Payment Code	LUMP SUM (COM	PANY)	Click or	n the	drop-down arrow to display options. Press Enter					
	or click tv	wice to	o select the Lur	np S	um and fill up the following data:					
1	OR Numb)er	OR454584		- The default OR number is taken from the Cashier's					
	Enviro autorr	Environment Setting of the cashier who accessed this program. The program will automatically increment after saving the transaction.								
	2 Company	y Code	CARITAS	– тv	upe the account code where the payment was received					
	a th	and then press <enter>. You can press <enter> or <f1> if it is still blank to display the complete list of account codes. To select, double click on the account name.</f1></enter></enter>								
	Particu	ılars	,	_	-					
	3	US PAT	TIENTS		Various patients will be the default particular. You					
·	m	ay ove	erwrite the partic	ular/o	description that will be printed on the Official receipt.					
	Item Ar	nount								
	4	-	it refers to	the a	mount received by the cashier.					
!	5 Mode of ca	f Payn ard. (r	nent – it means efer to page 13 f	by wi or th	hich a payment is made, such as cash, check, or credit e instruction on Mode of Payment entry)					
			Eauo							
	6 Choose	the	button t	o cor	mplete the process. This will save the transactions					
	p	osted. official	The official rece receipt.	eipt fo	orm will be displayed afterwards. Click on 🖾 to print					
	Select	<u>R</u> es	et if you wish	to ca	ncel all entries made on the screen without saving the					
	d	ata pos	sted							

Company Payment

P

The concept of this payment code is the combination of Inpatient/OPD bill payment and lump sum. For Inpatient or OPD bill payment, the amount received came from an individual and directly applying the amount paid to his/her specific confinement/consultation account while for company payment, the money came from an institution (Company / HMO etc) directly applying to patient's receivable account. It is similar to lump sum because the payor or the name that will appear on the receipt is the institution's name and not the patient's name.

<mark>iyment Code</mark> C	company payment	Click on the select the Lump	drop-down arrow to display options. Press Enter Sum and fill up the following data:
1	OR Number Environment automatically	OR454584 Setting of the cash v increment after sa	- The default OR number is taken from the Cashier's ier who accessed this program. The program will ving the transaction.
2	2 Company Code and ther the com	CARITAS - T n press <enter>. Yo plete list of account</enter>	ype the account code where the payment was received ou can press <enter> or <f1> if it is still blank to display codes. To select, double click on the account name.</f1></enter>
3	Admission No. patient p Outpatie If you kn then pre Matches the corr name	er consultation in the ent department upon now the patient's adr ss <enter>. O will bedisplayed. D ect admission numb</enter>	Admission number is the 10 digit number assigned to a ne hospital. This number is generated at the ER or patient's registration in the computer. mission number, just type the admission number and or type the patient's last name and then press <enter>. Double click the name of the patient from the list having ber. The program will automatically display the payor's</enter>
2	ADOLFO, JOYCELYN default p	patie	nt name, confinement and admission number will be the printed on the Official receipt.
Ę	Item Amount	it refers to the	amount received by the cashier.

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- 6 Mode of Payment it means by which a payment is made, such as cash, check, or credit card. (refer to page 13 for the instruction on Mode of Payment entry)
- **7 Choose** the **Save** button to complete the process. This will save the transactions

posted. The official receipt form will be displayed afterwards. Click on 🕮 to print official receipt.

Select Reset if you wish to cancel all entries made on the screen without saving the data posted

O.R. Cancellation / Adjustment

This option allows you to make correction or modification on the previously entered payment details to reflect actual conditions. This process is done due to some unavoidable situations like withdrawing the patient's procedure in which payment was already saved. Unlike in adjustment, you can still reuse the receipt. This also happens when wrong discount type was entered or wrong account code for a particular item was saved.

NOTE:

To cancel or adjust receipt, the date of collection when the transaction occurred should be the same with the user's current date.

1 Click on Cancel/Adjust 1 toolbar button.

- 2 The O.R. Cancellation / Adjustment window will be displayed.
- **3** Enter the O.R. # you want to adjust or cancel. If the OR number is found, the program will automatically display its details.
- 4 The following button options can be click from
 - Cancel O.R. when this is clicked, it will cancel the receipt
 - Adjust when this is clicked, it will adjust the receipt.
 - Close when this is clicked, it will close the O.R. Cancellation/Adjustment window

Receipt Inquiry

This option allows you to know the details of a particular issued Official Receipt number.

1 Click on File and then click Receipt Inquiry button to open the window

2 In the Inquiry window, type the receipt number or payor's first name/last name/ middle name and then press <Enter>. Matches of the query will be displayed under the **issued official receipts.** The following data are displayed.

- Receipt #
- Payor's name
- Report Date
- Status
- Cashier
- Shift

NOTE: To inquire receipts from past transactions, you must click the check box beside **Include Past Issuances.**

Receipt Inquiry									
Search			#	Include past issu	ances.				
-Issued Official	ssued Official Receipts								
Receipt #	Payment From	Report Date	Status	Cashier	Shift				
•					۴.				
- Receipt Details	5								
Code	Description			Amount					

Inquiry Window

3 Double click the row where the receipt is aligned. The details of the receipt are displayed on the **Receipt Details.** The following data can be viewed

- Code
- Description
- Amount

4 Close - click this to close the Inquiry window

Receipt Reprinting

This option lets the user reprint the receipt that was already saved by the user.

1 Click on Reprint 🖨 Reprint toolbar button

2 In the Receipt entry window, type the receipt number and then click on view button.

3 The printable receipt form will be displayed. Click on 🙆 to print

🍏 Select R	eceipt 📃
	Enter Receipt # 🔲 With LOGO
· · · · · · · · · · · · · · · · · · ·	OR
• • • • • • • •	

Receipt Reprinting

Receipt Information Updating

To correct wrong entry of receipts entered in a particular principal O.R., the program provides this option to change the old principal O.R. info into a new one.

1 Click File > Receipt Info Update

2 Its window will be displayed. Type the receipt number and then press <Enter>. If found, the original receipt information will be displayed.

Receipt Maintenance				X
1		Update Re	ceipt Informa	ation
Receipt #	Amount:			
Received From:				
Encoder:				
-Original Receipt Info	 			
Collection Date:				
-New Receipt Info	 			
Collection Date:				
Reason:		<u>S</u> ave		

3 Under the New Receipt Info, type the new principal O.R. of the receipt.

4 The following button options can

be clicked from.

- Save Changes click this to save the changes entered
- Ignore Changes click this to disregard the changes entered
- Close this will close the window

Card Transaction Maintenance

This option lets user to maintain the accuracy of credit card transactions. This can cancel and adjust saved credit card of current and past transactions.

1 Click File > Card Transaction Maintenance

2 Its window will be displayed. Enter the following datum

Trans # - type the transaction number and then press <Enter>. Once the number is found, its details will be displayed on the Receipt Details. Data displayed are code, description and amount.

Card Transaction N	/aintenance			X
\$		Card Transaction	on Cancellation	/ Adjustment
Trans. # Card Type	Rec	Trans. Date		
- Receipt Details-				
Code	Description		Amount	
1	· · · · · · · · · · · · · · · · · · ·			
<u>C</u> ancel	Adjust			<u>C</u> lose

3 The following button options can be clicked from

- Cancel this will cancel the entered credit card transaction. Cancellation
 implies that the entered credit card transaction number will be considered
 void.
- Adjust this will adjust the entered credit card transaction. Adjustment implies that the changes will be made from the entered credit card transaction number
- Close this will close the window

Credit Memo

A **Credit Memo** (short for "credit memorandum") is a commercial document issued by a seller to a buyer, listing the products, quantities and agreed prices for products or services the seller provided the buyer, but the buyer did not receive or returned. It may be issued in the case of damaged goods, errors or allowances. In respect of the previously issued <u>invoice</u>, a Credit Memo will reduce or eliminate the amount the buyer has to pay.

This option allows the cashier to process returns of items that is already paid. To do this, go to File then CREDIT MEMO, this will load a sample window below.

Credit Memo									
-Header									
Credit Advise No.				O OR Number	Credit Advise	□ P	rint Refund	Voucher	
Received From									
Cashier		M				5	Shift		-
DETAILS									
OR # R	EV. ID	CHARGESLIP	ITEMID	DESCRIPTION		QTY. REC.	QTY. RET.	AMOUNT	DISCO
							•		
•									۰.
	osting of Ite 'Button, O	ems, Highlight (therwise Click	the desired Ite PROCESS AI	m then Click 'PROCESS LL'.	Clear	Process	Proce		C <u>l</u> ose

Enter the Credit Advise Number generated by the department and it will load the item(s) to be returned. Click on *Process Individually* button or *Process All* button to process transactions. Click on Close button to go out from this option.

Click the box beside *Print Refund Voucher* if the item to be process is a refund or the cash will be given back to the patient.

How to Adjust Items of Official Receipt Individually

This option allows the user to cancel a specific item in the issued official receipt incase wrong item is posted or included. To do this, click the arrow down in the OR Cancellation button to load a sample window below.

OR Cancellation	-	
-Header]
OR Number	OR	Report date
Received From		
Deteile		
Details		
Reason for Cance	ellation	
Cancel OR	Adjust	

List of items of the OR entered will be displayed. Tag the item to be adjusted / removed then click on Adjust Tagged Items button to totally remove the item from the Official Receipt or click on Close button to go out from this option.

PROCESS FLOW

• How to set your OR #, Shift?

Step 1: Set your OR # in the OR Number field. Select your Shift before doing transactions. Then click PROCEED button

Cashier's Environment Setting								
OR Sequence Number								
Cashier Medsys M. Medsys								
OR Number	21	Suffix S						
PR Number	0	Suffix						
Manual OR #	0	Suffix						
Collection Date	10/ 1 /2016 📃 🔽							
Shift	SAM - SPM							
Proceed Cancel								

Step 2: confirmation windows will be displayed to double check your shift and OR # before proceeding.



Medsys Kaiser - dela Cruz Consulting, Inc.

• How to record payments?

Step 1 : Before doing any transactions, double check your OR#. If it's correct, proceed to PAYMENT CODE.

CASH TRANSACTIONS – Use this for Single Assessment slips only.

DEPOSIT – Use this if the patient is required to pay first before the procedure

PARTIAL PAYMENT – Use this if the patient exceeds on their Hospital bill and needs to give partial payments first

INPATIENT BILL – Use this if the patient's bill is already final and ready for discharge.

OPD BILL – Use this if the patient's bill is already final

COMPANY PAYMENT – Use this if there's a payment from the company and the check only contains 1(single) patient

LUMP SUM COMPANY – Use this for PHILHEALTH / Company Payments and if the check contains various patients

Visual Cashier: UN	IVERSITY OF CEBU MEDI	ICAL CENTE	ER - [OR Data En	itry]						
Data Entry	ntry Reports Help TR Entry	Calculator Manual	Entry OR C	ancellatior	n -	Reprint	Clearance SI	lip 👻 🔗		
OR Number	OR000021S				Charg	je Slips Detail	Legend: MDRI	P Price	Q	Shortcut Keys
Payment Code Admission No.	CASH TRANS CASH TRANS DEPOSIT		-							F3 CALCULATOR
PAYOR	OPD-BILL COMPANY PAYMENT	Y)								F5 VIEW COMPANY
Credit Limit		Comp.								F9 Switch OR Sequence
Collection Date	10/01/2016	Shift	9AM - 9PM							F12 EXII
Charge Slip Item Code/Qty Trans. Code Particulars	m		Item Amount Total Discount 5ub Total							
Discounts Type	Per	rcent	Withholding Tax	¢	• 📃 <u>N</u> e	xt >>			Remove Line	
TR #	Check No. Check No. Check No. Check No. Check Date 10/1 /	/2016 🖵	Credit Card Card Approval # Date Card Amount	10/ 1 /2010	6	Cash Cash Amount Cash Tendered Change		Total Pa	yment	et

CASH TRANSACTION PROCESS

Step 1 : Select CASH TRANS in Payment code.

PAYOR – You can freely type the name of the patient or enter the Assessment Slip # to auto generate the items under that Assessment slip #.

CHARGESLIP – Confirm the Assessment Slip # of the patient Item Code – This will display the revenue code of the item / exam charged to the patient Transcode – this will display the code of the item / exam charged to the patient Particulars – Complete exam name or description of the item charged to the patient Discount Types – Select from the drop down if there's a discount to be less on the total assessments of the patient Percent – the % of the discount to be less Item Amount – the unit price of the exam Total discount – computed amount of discount

Step 2 : Press ENTER after you reached the MODE OF PAYMENT. You can choose via Check, Credit Card, Cash.

CASH MODE OF PAYMENT :

CASH AMOUNT – total amount to be deposited CASH TENDERED – amount given by the patient CHANGE – this will be automatically compute once you enter the cash tendered

CREDIT CARD MODE OF PAYMENT

CARD – Choose from the drop down and select the Card being used by the patient *Approval # -* the approval # printed on the receipt from the Credit card printer *Date* – Approval date *CARD AMOUNT* – amount to be deposited

CHECK MODE OF PAYMENT

DRAWEE BANK – the name of the bank (based from the check) CHECKNO – the check# printed on the check CHECKDATE – the issued date f the check CHECKAMOUNT – amount to be deposited Step 3 :Then click SAVE button.

Visual Cashier: UN	VERSITY OF CEBU MEDICA	AL CENTER - [OR I	Data Entry]	had				
Data Entry	TR Entry	Manual Entry	OR Cancellation 🔻	Reprint	Clearance Slip	▼		
OR Number Payment Code Admission No. PAYOR	OR000021S CASH TRANS CASH He CASH	osp.No.		Charge Slips Detail	Legend: MDRP Protect MDRP Prote	ice	Q	Shortcut Keys F2 SAVE F3 CALCULATOR F4 PRICE INQUIRY r5 VIEW
Total Hospital Bill Credit Limit Collection Date	s 10/01/2016	User Medsys M Comp. Shift 9AM - 9	1. Medsys PM					F9 Switch OR Sequence F12 EXIT
Charge Slip Item Code/Qty Trans. Code Particulars		Item Am Total Disc Sub Total	ount count					
Discounts Type	Perce	ent Withhold	ing Tax	<		Re	⊦ emove <u>L</u> ine	
TR#	Check Payment Check Check Check Check Check No. Check Date 10/ 1/20 Check Amount	D16 V Card Approv Date Card A	Card // /////////////////////////////////	Cash Amount Cash Amount Cash Tendered Change		Total Paym		et

DEPOSIT TRANSACTION PROCESS

Step 1 : Select DEPOSIT in Payment code.

ADMISSION #– Enter here the encounter # or admission # or the last name of the patient and press ENTER. If you enter the last name of the patient, you need to choose between YES or NO. Then select for the name of the patient

YES – Inpatient deposit **OUT** – Outpatient deposit

Visual Cashier	X
In Patient Deposit?	
Yes	No

Item Amount –*the total amount to be deposited*

Step 2 : Press ENTER after you reached the MODE OF PAYMENT. You can choose via Check, Credit Card, Cash.

CASH MODE OF PAYMENT :

CASH AMOUNT – total amount to be deposited CASH TENDERED – amount given by the patient CHANGE – this will be automatically compute once you enter the cash tendered

CREDIT CARD MODE OF PAYMENT

CARD – Choose from the drop down and select the Card being used by the patient **Approval # -** the approval # printed on the receipt from the Credit card printer **Date** – Approval date **CARD AMOUNT** – amount to be deposited

CHECK MODE OF PAYMENT

DRAWEE BANK – the name of the bank (based from the check) CHECKNO – the check# printed on the check CHECKDATE – the issued date f the check CHECKAMOUNT – amount to be deposited

Visual Cashier: UN	IVERSITY OF CEBU MEDI	CAL CENT	ER - [OR Data Entry]		_	Cold Service	COMPANY OF	and the Park	Contractor Value
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OR Number Payment Code Admission No. PAYOR	OR000021S	Acct No.]₹	Ch	arge Slips Detail	Total Amo		Amount D	F2 SAVE F3 CALCULATOR F4 PRICE INQUIRY
Total Hospital Bills Credit Limit Collection Date	S OPEN 10/05/2016	User Comp. Shift	Medsys M. Medsys 9AM - 9PM						F3 COMPANY F9 Switch OR Sequence F12 EXIT
Charge Slip Item Code/Qty Trans. Code Particulars			Item Amount Total Discount Sub Total						
Discounts Type	Per	rcent	Withholding Tax		Next >>		E <u>d</u> it Line	Remove Line	
TR #Add	Mode Of Payment - Orack Drawee Bank Check No. Check Date 10/5 / Check Amount	2016 🗸	Credit Card Card Approval # Date 10/5/2 Card Amount))16	Cash Amount Cash Amount Cash Amount Cash Tendered Change		Total Pa		et

PARTIAL PAYMENT TRANSACTION PROCESS

Step 1 : Select PARTIAL PAYMENT in Payment code.

ADMISSION #– Enter here the encounter # or admission # or the last name of the patient and press ENTER. If you enter the last name of the patient, you need to choose between YES or NO. Then select for the name of the patient

YES – Inpatient deposit **OUT** – Outpatient deposit

Visual Cashier	X
In Patient Deposit?	
Yes	No

Item Amount – the total amount to be paid as partial

Step 2 : Press ENTER after you reached the MODE OF PAYMENT. You can choose via Check, Credit Card, Cash.

CASH MODE OF PAYMENT :

CASH AMOUNT – total amount to be paid as partial CASH TENDERED – amount given by the patient CHANGE – this will be automatically compute once you enter the cash tendered

CREDIT CARD MODE OF PAYMENT

CARD – Choose from the drop down and select the Card being used by the patient **Approval # -** the approval # printed on the receipt from the Credit card printer **Date** – Approval date **CARD AMOUNT** – amount to be paid as partial

CHECK MODE OF PAYMENT

DRAWEE BANK – the name of the bank (based from the check) CHECKNO – the check# printed on the check CHECKDATE – the issued date f the check CHECKAMOUNT – amount to be paid as partial

Visual Cashier: UNI	VERSITY OF CEBU MEDICAL CENT	'ER - [OR Data Entry]			CORP. INCOME.	Long to the		
Eile Payment En	try Reports <u>H</u> elp <u>C</u> alculator			n i d	CI	1		
Data Entry	TK Entry Manua	Entry OK Cancellatio	on 👻	Regrint	Clearance Slip	•		
OR Number	OR000021S		Charge Slip	s Detail	Total Amou	int Of Cha	1005	-Short
Payment Code	PARTIAL PAYMENT	-					uyes	
Admission No.	Acct No.			B				F3
PAYOR			Referen	ce Code	Description	Net	Amount D	F4
Total Hospital Bills	User	Medsys M. Medsys						F5 F9
Credit Limit	OPEN Comp.							
Collection Date	10/05/2016 Shift	9AM - 9PM						FIZ
Charge Slip Item Code/Qty Trans. Code Particulars		Item Amount Total Discount Sub Total						
Discounts	Percent	Withholding Tax	 ▲ ▲ ■ Mext >> 	>		E <u>d</u> it Line	► Remove <u>L</u> ine	
TR #	Mode Of Payment	Credit Card	Ca	sh]	Fotal Pay	/ment	
	Chade No.	Card	Cas	h Amount				
	Check Date 10/ 5 /2016 -	Approval #	Cas	h Tendered				
Total	Check Amount	Card Amount	Cha	inge		<u>5</u> ave	Res	et

INPATIENT BILL TRANSACTION PROCESS

Step 1 : Select INPATIENT BILL in Payment code.

ADMISSION #– Enter here the encounter # or admission # or the last name of the patient and press ENTER. Then select for the name of the patient

CHARGESLIPS ** for Hospital Bills, enter HB ITEM AMOUNT – the total amount of HOSPITAL BILLS ** for Professional fees, enter MD. Then select the doctor to be paid ITEM AMOUNT – total PF Fee amount

Step 2 : Press ENTER after you reached the MODE OF PAYMENT. You can choose via Check, Credit Card, Cash.

CASH MODE OF PAYMENT :

CASH AMOUNT – total amount to be paid CASH TENDERED – amount given by the patient CHANGE – this will be automatically compute once you enter the cash tendered

CREDIT CARD MODE OF PAYMENT

CARD – Choose from the drop down and select the Card being used by the patient *Approval* # - the approval # printed on the receipt from the Credit card printer *Date* – Approval date *CARD AMOUNT* – amount to be paid

CHECK MODE OF PAYMENT

DRAWEE BANK – the name of the bank (based from the check) CHECKNO – the check# printed on the check CHECKDATE – the issued date f the check CHECKAMOUNT – amount to be paid

Yisual Cashier: ME	DSYS MEDICAL CENTER -	OR Data	Entry]								
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<u>D</u> ata Entry	TR Entry	Manual	Entry OR Cancellati	on 🔻	Reprint	Clearance Slip	-				
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OR Number	OR000036S					T			E	SAVE	
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A device No	INPATIENT-BILL	F	<u> </u>		P				F3	CALCULATOR	
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	1								F5	VIEW	
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Credit Limit		omp.							E12	EXIT	
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Item Code/Otv											
Trans Code		- ⁻	Total Discount								
Particulars											
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Discounts			Nithholding Tax	۲ 📃				۴			
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Add	Drawee Bank		Card	-	Cash Annual D			,			
	Charle No			<u> </u>	Cash Amount						
		16	Approval #		Cash Tendered						
, Total	Check Date 12/ 6 /20	10 -	Date 12/ 6 /20	016 💌	Change						
	Check Amount		Card Amount				<u>S</u> ave	Reso	et		
1											

OUTPATIENT BILL TRANSACTION PROCESS

Step 1 : Select OPD-BILL in Payment code.

ADMISSION #– Enter here the encounter # or admission # or the last name of the patient and press ENTER. Then select for the name of the patient

CHARGESLIPS ** for Hospital Bills, enter HB ITEM AMOUNT – the total amount of HOSPITAL BILLS ** for Professional fees, enter MD. Then select the doctor to be paid ITEM AMOUNT – total PF Fee amount

Step 2: Press ENTER after you reached the MODE OF PAYMENT. You can choose via Check, Credit Card, and Cash.

CASH MODE OF PAYMENT:

CASH AMOUNT – total amount to be paid CASH TENDERED – amount given by the patient CHANGE – this will be automatically compute once you enter the cash tendered

CREDIT CARD MODE OF PAYMENT

CARD – Choose from the drop down and select the Card being used by the patient *Approval # -* the approval *#* printed on the receipt from the Credit card printer *Date –* Approval date *CARD AMOUNT –* amount to be paid

CHECK MODE OF PAYMENT

DRAWEE BANK – the name of the bank (based from the check) CHECKNO – the check# printed on the check CHECKDATE – the issued date f the check CHECKAMOUNT – amount to be paid

Visual Cashier: ME	DSYS MEDICAL CENTE	R - [OR Data E	intry]						
Data Entry	TR Entry	Manual Er	ntry OR Cancellati	on 🕶	Reprint	Clearance Slip	-		
OR Number Payment Code Admission No. PAYOR	OR0000365	Acct No.		Char	ge Slips Detail)	Total Amo	unt Of Charç	Jes Amount C	Shortcut Keys F2 SAVE F3 CALCULATOR F4 PRICE INQUIRY
Total Hospital Bills Credit Limit Collection Date Charge Slip Item Code/Qty Trans. Code	12/06/2016	User M Comp. Shift 9 	Aedsys M. Medsys DAM - 9PM em Amount otal Discount	-					F5 COMPANY F9 Switch OR Sequence F12 EXIT
Particulars Discounts Type TR # Add	Pe Mode Of Payment Check Drawee Bank	ercent	ib Total ithholding Tax Credit Card Card		cash Amount	(Edit Line R	emove <u>L</u> ine	
Total	Check No. Check Date 12/6	/2016 🔽	Approval # Date 12/6/20 Card Amount	16 🗸	Cash Tendered Change		Save	Rese	et .

COMPANY PAYMENT TRANSACTION PROCESS

Step 1 : Select COMPANY PAYMENT in Payment code.

COMPANY CODE– Enter the name of the company **ADMISSION** # –Enter the Admission # or encounter # of the patient based from the Transmittal submitted **ITEM CODE** – CP for Hospital Bill ; MD for Professional Fee **ITEM AMOUNT** – total amount paid from the Company (for HB or MD)

Step 2 : Press ENTER after you reached the MODE OF PAYMENT. You can choose via Check, Credit Card, Cash.

CASH MODE OF PAYMENT :

CASH AMOUNT – total amount to be paid CASH TENDERED – amount given by the company CHANGE – this will be automatically compute once you enter the cash tendered

CREDIT CARD MODE OF PAYMENT

CARD – Choose from the drop down and select the Card being used by the patient Approval # - the approval # printed on the receipt from the Credit card printer Date – Approval date CARD AMOUNT – amount to be paid

CHECK MODE OF PAYMENT

DRAWEE BANK – the name of the bank (based from the check) CHECKNO – the check# printed on the check CHECKDATE – the issued date f the check CHECKAMOUNT – amount to be paid

Visual Cashier: UNIV	ERSITY OF CEBU ME	DICAL CENT	TER - [OR Dat	a Entry]				100 10010				(Arrester
Eile Payment Ent	ry Reports <u>H</u> elp	Calculato	r al Entral 0	R Cancellatio		Renri	int	Clearance Slin	.			
Data Entry	TKEnuy	Walluc	arenuy 0	in cancellatio		i kegn	, .	Clearance Sup	Ľ	Ŧ		_
OR Number	OR000021	s			Charg	e Slips Deta	ail					
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company code		ACCL NO.			Ref	erence Code	e	Description		Net	Amoun	t D
PAYOR												
Total Hospital Bills		User	Medsys M. M	ledsys								
Credit Limit	OPEN	Comp.										
Collection Date	10/05/2016	Shift	9AM - 9PM									
Admission No.			Item Amou	nt								
Item Code/Qty												
Trans. Code			Total Discou	unt								
Particulars			Sub Total									
			Sub Total									
Discounts		ercent	 Withholding	Tax	•							÷.
Турс					Nex	dt >>			E <u>d</u> i	t Line	Remove	Line
TR #	Mode Of Paymen		ľ		<u> </u>							
Add	Check	-	Credit Ca	rd		Cash	_		101	ai Pa	yment	
	Check No.			# [Cash Amount						
	Check Date 10/	5 /2016	Date	10/ 5 /201	6 –	Cash Tendere						
Total	Check Amount			10/ 5/201	<u> </u>	Change				L Cave		Dar
			Card Amo							Save		<u>Rese</u>
	<u></u>				,							

LUMP SUM COMPANY PAYMENT TRANSACTION PROCESS

Step 1 : Select LUMP SUM in Payment code.

COMPANY CODE– *Enter the name of the company ITEM AMOUNT* – *total amount paid from the Company (based from the check given)*

Step 2 : Press ENTER after you reached the MODE OF PAYMENT. You can choose via Check, Credit Card, Cash.

CASH MODE OF PAYMENT :

CASH AMOUNT – total amount to be paid CASH TENDERED – amount given by the company CHANGE – this will be automatically compute once you enter the cash tendered

CREDIT CARD MODE OF PAYMENT

CARD – Choose from the drop down and select the Card being used by the patient Approval # - the approval # printed on the receipt from the Credit card printer Date – Approval date CARD AMOUNT – amount to be paid

CHECK MODE OF PAYMENT

DRAWEE BANK – the name of the bank (based from the check) CHECKNO – the check# printed on the check CHECKDATE – the issued date f the check CHECKAMOUNT – amount to be paid

Visual Cashier: MEDSYS MEDICAL CENTER - [OR I	ta Entry]	
File Payment Entry Reports Help Calcula	r utrus la constructural e la constructura de la constructura de la constructura de la constructura de la constru	
Data Entry IN Entry Mar		Shottest Kerr
OR Number OR000036S	Charge Slips Detail	Shortcut Keys
	Tot	al Amount Of Charges
Company Code		F3 CALCULATOR
	Reference Code Des	cription Net Amount C
PAYOR	VAF	NOUS PATIENTS INQUIRY
		F5 COMPANY
lotal Hospital Bills	Measys M. Measys	F9 Switch OR Sequence
Credit Limit Comp		F12 EXIT
Collection Date 12/06/2016 Shift	9AM - 9PM	
Charge Slip	Item Amount	
Item Code/Qty		
Trans. Code	Total Discount	
Particulars	Cub Tabel	
VARIOUS PATIENTS		
Discounts Descont	Withholding Tax	Þ
Type <u>rercent</u>	Next >>	Edit Line Remove Line
TD # Made Of Dayment		
Add Check	Credit Card	Total Payment
ChadeNe	Card Cash Amount	
Check No.	Approval # Cash Tendered	
Total Check Date 12/ 0/2010	Change	

• How to cancel Official Receipt?

NOTE: You can only cancel Official Receipts within the Collection date

Step 1: Click OR CANCELLATION button

📮 Vis	ual Cashier: MEDSY	S MEDICAL CENTE	R - [OR Data Entry]				
ট Fil	le Payment Entry	Reports Help	Calculator				
	<u>D</u> ata Entry	TR Entry	Manual Entry	OR Cancellation 👻	Re <u>p</u> rint	Clearance Slip 🔻	-

Step 2: Enter the OR#. Provide the reason for cancellation. Then click CANCEL OR button

OR Cancellation	
- Header	
OR Number	OR Report date
Received From	
	,
- Details-	
Reason for Canci	ellation
Cancel OR	Adjust Close

• How to issue a clearance slip?

Step 1 : Click Clearance Slip button for Inpatient. For outpatients, click the drop down beside the Clearance Slip button.

🗊 File 🛛 Payment Entry	Reports Help	Calculator				
<u>D</u> ata Entry	TR Entry	Manual Entry	OR Cancellation 🔻	Re <u>p</u> rint	Clearance Slip 👻	6

Step 2: Then double click the patient you want to print a clearance slip.

Adm. #	Last Name	First Name	Middle Name	Adm. Date
3	BALGOS	ANWENA	ARCO	09/26/2016
10	BAU	JOHN	TORRES	09/27/2016
15	CCU	SAMPLE	PATIENT	09/29/2016
18	DIETPATIENT	SAMPLE	ONLY	10/05/2016
16	FORCONSOLIDATION	SAMPLE	PATIENT	09/27/2016
17	HEMOIN	CAREOFF	SAMPLE	09/29/2016
13	ICU	SAMPLE	PATIENT	09/28/2016
2	MEDSYS	SAMPLE	ONLY	09/26/2016
12	ONLY	BABY GIRL	FH	09/28/2016
14	PICU	SAMPLE	PATIENT	09/29/2016
5	SAMPLE	ONLY	PATIENT	09/26/2016
11	SAMPLE3	BABY GIRL	ONLY	09/28/2016
9	SAMPLES	MORE	PATIENT	09/27/2016
8	TRIAL	PATIENT	ONLY	09/26/2016

• How to view the details of the Official receipt without reprinting?

Step 1: Click FILE > then select Receipt Inquiry



Step 2: Then type the OR# and press ENTER. For previous transactions, click the checkbox "Include past issuances"

Search			📕 🗖 🗆 🗆	nclude past issua	inces.
ssued Officia	al Receipts				
Receipt #	Payment From	Report Date	Status	Cashier	Shift
4					
·					
Receipt Deta	//s			[
Code	Description			Amount	

This window will appear for receipt Inquiry

How to view all reports?

Step 1: Click REPORTS

Visual Cashier: MEDSYS MEDICAL CENTER - [OR Data Entry]							
🕞 File Payment Entry	Reports Help Calculator						
<u>D</u> ata Entry	Daily Reports	Can					
	Temporary Receipt Reports						
	Doctor's Report	•					
	Refund Voucher						
Payment Code	Credit Memo Report						
□ • • • • • □							

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